



COVID FAQs

9/14/2020

1. Where can I get a COVID test?

- a. If you are symptomatic, please call your primary care provider. If you don't have one, you can call the Hays Med Hotline (1-877-261-7140).

2. What do I do if I haven't been contacted by the Health Department yet, and I'm positive/a contact of a positive?

- a. If you are positive, ISOLATE. If you think you are a contact, ISOLATE. Ellis County Health Department is working diligently to get everyone called. If you haven't heard from ECHD in 2 days after being confirmed positive with the provider that tested you, please call us at 785-628-9440.

3. Where can I get an isolation, quarantine, or work/student release form?

- a. Please email us at covid-19questions@elliscounty.net with your name, date of birth, and last day of contact with your positive (for contacts) or onset of symptoms (for positives). We will provide these if we have record that you are a confirmed positive or confirmed contact.

4. Will ECHD give me my results?

- a. The provider or location that tested you should be in contact with you for your results.

5. I'm a contact of a positive and I tested negative, do I still need to quarantine?

- a. Yes. You will still need to quarantine for 14 days after last date of contact with the positive. The isolation period may be longer if you live with the positive individual.

6. If there is a positive in my home when do I quarantine?

- a. If you cannot socially distance from a positive member in your household (ie. Children and parents) contacts of that person will start their 14 day quarantine AFTER the positive's 10 day isolation is done. (See link below for guidelines)

<https://www.coronavirus.kdheks.gov/DocumentCenter/View/1086/Isolation-Quarantine-Release-Graphic-KS-PDF---8-24-20>

